

Sparking Value

## Bending the Cost Curve





## **Brian Uhrinek**

Group Vice President, West Operating Group





## Let's do some magic!

Pick a card, any card

Take a card

Do **NOT** show anyone your card



3

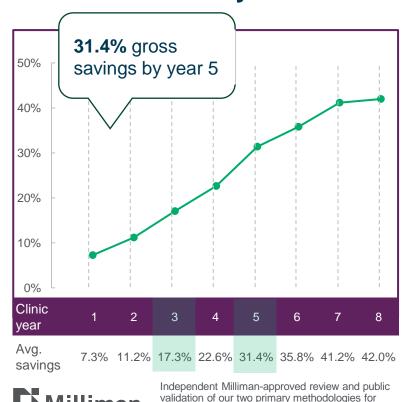
Take a peek at your card when I say "go" 4

Continue not showing anyone your card



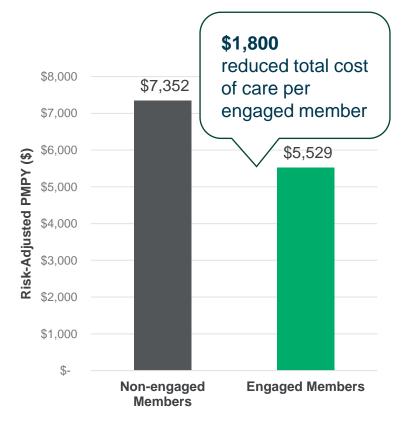
## **Delivering on ROI**

### **Claims trend analysis**



estimating client savings

### **Total cost of care reduction**



## **Key drivers to savings**



**42**%

Lower ER and inpatient costs



40%

Reduction in specialist referrals



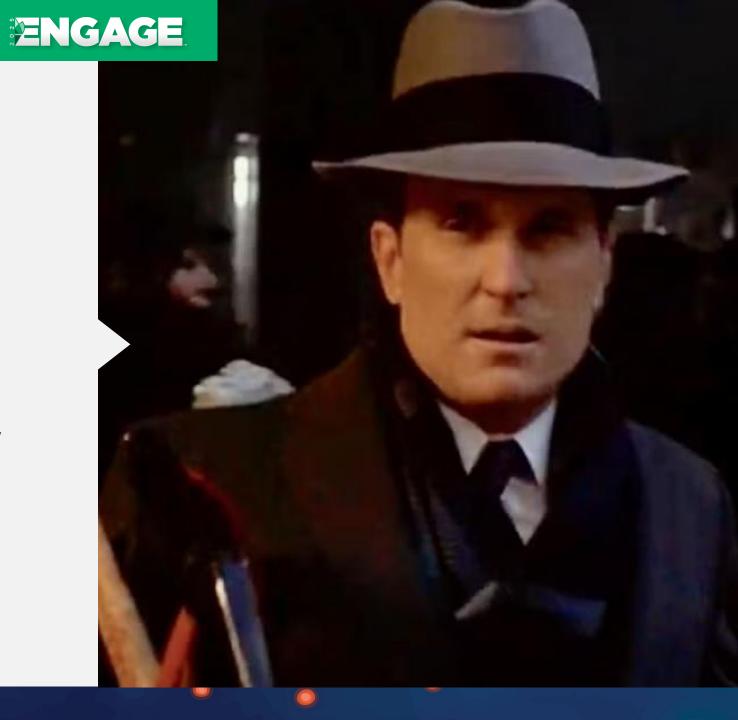
**70**%

Steerage compliance to recommended providers

<sup>1.</sup> Internal analysis looking at performance of 80 clients and 170,000 lives against average 6.5% trend. 2. Based on internal analysis covering historic dates of services through December 31, 2019.



Tom Hagen
 Consigliere to the Corleone family
 The Godfather, 1972







## How does that happen?

- Shrek Shrek the Third, 2007











1

More time with a provider

**Quality** preventive care

Referral avoidance/steerage



**Better** 

access

less ER and urgent care spend

meaningfully engaged members and time to address SDOH barriers reducing or removing the impact of chronic conditions contained costs by accessing the right care at the right time



# How are clients sparking value and bending their cost curve?







## **Evelyn Carver**

Manager, Health & Welfare Plans



Manager of Wellness & Employee Communications



WAYNE SANDERSON\*

6 onsite health centers

years with Marathon

8.6k+
eligible
population

35%

of members engaged

100

Net Promoter Score **75%** 

of members improved biometrics





**Industry:** Food

Goal: Decrease health and financial impacts of untreated or undiscovered chronic conditions through preventive healthcare to accelerate already outstanding savings and health outcomes

The opportunity: Many people weren't engaging in preventive care for many reasons: health literacy, institutional wariness, SDOH barriers such as language, literacy, transportation.

### 10-year results

\$3.3M

in redirected ER/ urgent care costs

44%

continuous engagement

91+

Net Promoter Score \$20M

in claims trend savings over a 10-year period



## The plan Multi-channel metabolic health campaign

- Meaningful messaging
- Remove technical terms
- In-person connections
- Multi-lingual approach
- Multi-channel approach







#### Kisa OU pral peye pou swen medikal la

Èske w bezwen èd pou w chwazi pi bon opsyon swen pou w?



	LOKAL	KOU	PRI	
·	SANTE AN DIRÈK (LIVEHEALTH) ANLIY - 24 sou 24, 7 jou sou 7 Pou yon maladi ki pa two grav, tankou yon gòj fè mal, yon larim oswa yon enfeksyon sinis.	PIBA	GRATIS/ BA PRI <sup>1</sup>	Rele 888-548-3432 oswa pran yon randevou sou aplikasyon mobil Sydney Health Ia.
•	KLINIK SOU SIT WAYNE-SANDERSON FARMS Pou yon maladi ki pa two grav tankou lagrip, alèji, trètman pou lapo oswa pou jwenn yon konsèy medikal.	PIBA	GRATIS/ BA PRI <sup>1</sup>	Rele nou pou pran yon randevou menm jou a oswa demen. Li gen dwa posib pou w ale konsilte san randevou tou.
Ų,	FOUNISÈ SWEN PRENSIPAL Pou yon tyekòp anyel, kondisyon medikal alongtèm ak pifò vaksinasyon.	MODERE	\$\$	Li nesesé pou w pran yon randevou Nômalman, w ap oblije rete tann anviwon 20 jou pou w ka wé yon founisé swen sante prensipal.
A	SWEN IJAN Pou yon maladi oswa blesi ki pa mete lavi moun nan andanje, men ki enpotan pou trete rapid, tankou yon maladi vant, larim, grip, lafyèv, enfeksyon sinis, yon zo fraktire ki pa two grav oubyen yon anhōs.	MODERE	sss	Li pa nesesè pou w gen yon randevou davans. Ou gen dwa oblije rete tann ant 20 minit ak inèdtan.
	SAL DIJANS (2) Pou yon matadi oswa blesi ki grav anpil oubyen ki mete lavi moun nan andanje, tankou yon kriz kadyak, yon senman ki grav, yon zo kase, yon brili ki grav oubyen pwoblèm pou respire.	PI ELVÈ	\$\$\$\$\$	Li pa nesesè pou w gen yon randevou davans. Ou gen dwa oblije rete tann jiska 4 ektra noswi plis, selon nati lians lan.

ONSITE W Marathon Health.

ne-Sanderson Farms Onsite Clinic - Decatur

ur, AL 35601

yon randevou 274-4413 | my.marathon.health Swen san randevou ak rande

menm jou a ka disponib nan



#### REE TO LOW COST **ONSITE HEALTHCARE.**

Call us before you go to the emergency room or urgent care, to save you time and money. Same-day appointments may be available.

Mon: 7am - 3:30pm Tues: 10am - 6pm Wed: 10am - 6pm Thur: 8am - 1pm

Albertville Hours:



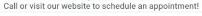
Quét để tìm hiểu thêm thông tin

Để đặt lịch, hãy gọi cho phòng khám ở Albertville theo số 256-867-1245 hoặc truy cập my.marathon-health.com.









256-867-1245 | my.marathon.health

Wayne-Sanderson Farms Onsite Clinic

#### Want to Earn a \$100 Gift Card?

Complete the below activities at your onsite wellness clinic and hand in this card to the clinic to be entered into a raffle for the chance to win a \$100 gift card (two gift cards will be given away each quarter).\*

Provider Visit

☐ Biometric Screening

Participants must be employed at the time of the raffle drawing in order to be prize eligible



Take advantage of this benefit from Wayne-Sanderson Farms! Schedule





#### Did you know?

Any physical activity is better than no activity! Ideas include: playing outdoor games with family, taking a quick walk, or even parking farther away to get a few extra steps.



Scan for More Information

To schedule, call your onsite clinic in Albertville at 256-867-1245 or visit my.marathon-health.com













## Why preventive engagement is key to maximizing ROI

Members engaging in preventive care for the first time during campaign

351

## Metabolic health improvement: Hypertension

**152** 

'high risk' members with hypertension improving to 'not high risk' \$291k

estimated cost value of improvements at \$1,920 per member

## Metabolic health improvement: Weight

48

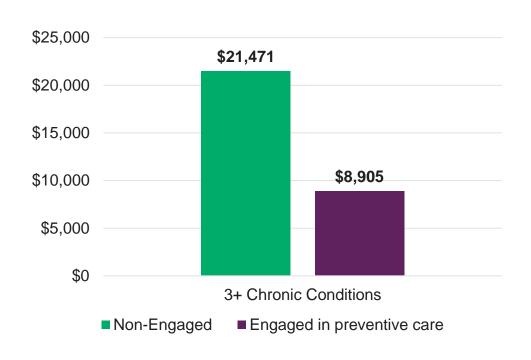
'high risk' members with elevated BMI improving to 'not high risk' \$98k

estimated cost value of improvements at \$2,058 per member



## Why preventive engagement is key to maximizing ROI

### **Chronic condition comparison**



#### **Diabetes**

**\$3,327** savings per

savings per engaged member

\$4,736

savings per engaged member with a preventive visit

### **Hypertension**

\$2,839

savings per engaged member

\$4,037

savings per engaged member with a preventive visit



## Outcomes & best practices

What was required to achieve success

 Collaboration: WSF benefits team, Marathon Health, broker

Willingness to try something new

Robust promotional plan

 Knowledge of population: understanding their needs and communication preferences



- Over communication
- Local leadership alignment and influence
- Data sharing at the plant leader level



## **Monica Combs**

Corporate Services Manager



4

years with Marathon

4.7k +

eligible population

60%

of members engaged

86

Net Promoter Score **75%** 

of members improved biometrics





**Industry:** Manufacturing

**Goal:** Engage associates with onsite benefits by meeting them where they are based on principles of Kaizen, improving 1% each day

The opportunity: Take a successful Wellness@TMH program to the next level with a re-imagined approach to wellness strategy and an increased focus on mental health and wellness

### **Prior year annual results**

\$7M

saved in claims spend for engaged members vs. nonengaged 68%

employee engagement **88+** 

Net Promoter Score +35%

increase in preventive visits, January 2023 to January 2025



## Wellness Kaizen

8 dimensions of wellness: physical, emotional, social, intellectual, occupational, environmental, spiritual, financial

- Shift from traditional wellness program
- Collaborative approach with all health vendors
- Extensive health programming
- Focused population health approach





#### ANNUAL Wellness Visit

No matter your age or health status, having an annual wellness visit is important preventive care and it's 100% free with our insurance!

Associates and spouses completing their physical (labs and provider visit) with Marathon Health at the T+REX Medical Clinic in the same month as their birthday receive a \$25 gift card!

Schedule your physical here







#### **JOSH SHEHAN**

"I started smoking when I was around 10 years old. I was homeschooled and worked on a farm where everyone around me was smoking. It's been almost 31 years since I've been smoking 20-30 cigarettes a day. I've tried to quit several times, none of them successfully. I joined the Tobacco Cessation program hosted by Wellness@TMH and

let by Frankie. The program explained to me what to expect, how my body will react to not having nicotine and the tobacco testing has kept me honest! I had been getting my body body so I signed up for the program.

July 29, 2024 was my quit day. I haven't had tobacco since then. The best part of

quitting has been how much more I can taste and smell now! On October 28th it will be









#### **GET YOUR PHYSICAL!**

& get \$25 from TMH

Associates and spouses that complete their physical in the same month as their birthday will receive a \$25 gift card.

This year, gift cards will be sent via email - so make sure Marathon Health has your correct email on file!



## MAY IS FOR MENTAL HEALTH









T+REX Medical Center. She is a licensed clinical social worker (LCSW) and board-certifie music therapist (MT-BC). Melissa has over 15 years of experience working in the mental health field. She strives to create a safe and supportive space for patients to find balance, manage stress, and accomplish their goals to help them live their best lives.







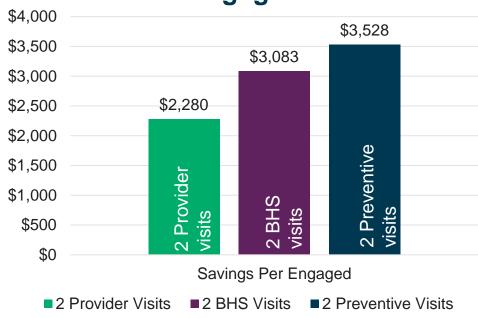


Build a Support Your Day



## Focusing on mental health and prevention is key to maximizing ROI

## Savings Per Engaged Member vs. Non-Engaged Member



### **Depression**

\$4,110

less in claims for members with depression who had two BHS visits

\$4,712

less in claims for members with depression who had two preventive visits

#### **Diabetes**

\$7,604

less in claims for members with diabetes who had two BHS visits

\$1,199

less in claims for members with diabetes who had two preventive visits



## Outcomes & best practices

What was required to achieve success

- Collaboration:

   Quarterly meetings with all wellness@TMH partners
- Know your population and what their needs are using the quantitative and qualitative data at your fingertips
- In-person is powerful plan for live events to drive face-to-face connections

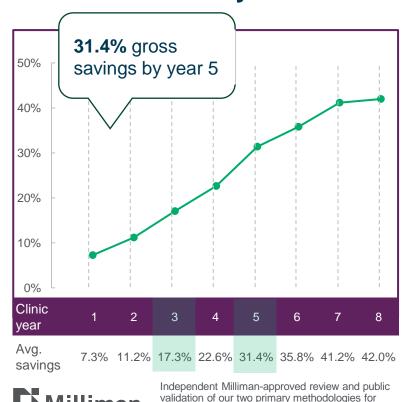


- Focus: Know what you want to accomplish
- Try something new if you are plateauing
- More is more when it comes to health promotion.
   Consider: clinical outreach, tabling, stickers, magnets, healthy snacks, activities for theme months, etc.



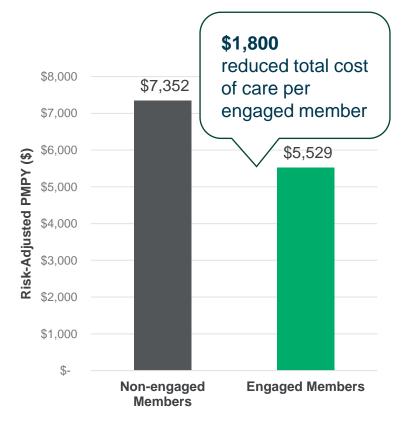
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# Ask an actuary



Marcus Such, FSA, MAAA, CERA Chief Actuary

## 

Sparking Transformation